

Resuming Routine Eligibility Operations

A Presentation to the Joint Medicaid Oversight Committee March 15, 2023

Maureen Corcoran, Director Ohio Department of Medicaid



Agenda

- Resuming Routine Eligibility Operations
 - » Federal Actions and Requirements
 - » Caseload Considerations
 - » Post PHE Considerations
 - » Resuming Routing Eligibility Operations
 - » Ohio's Readiness
 - »Sample Dashboards
 - »Comprehensive Communications Outreach



Federal Actions and Requirements

Congressional Action on Unwinding

Decoupling the Public Health Emergency (PHE) and Continuous Coverage Requirement

- In late 2022, Congress enacted the Consolidated Appropriations Act 2023 (CAA), officially delinked the continuous coverage requirement from the PHE
- With the reinstatement of routine eligibility operations, individuals can be terminated beginning on **April 1, 2023.**
- Federal requirements in place prior to the CAA and new reporting requirements contained in the CAA must be adhered to.
- States will continue to receive the 6.2 percentage enhanced federal medical assistance payment (eFMAP) during the first quarter of 2023 after which it phases down before the end of 2023—subject to additional federal requirements

| 2023 Quarter | Medicaid Matching Rate Increase (Percentage Points) |
|-------------------------|---|
| January 1 – March 31 | 6.2 % |
| April 1 – June 30 | 5.0% |
| July 1 – September 30 | 2.5% |
| October 1 – December 31 | 1.5% |

Ohio Enhanced FMAP 16 Quarters = \$5.1B

- NEW CAA requirements for states and CMS enforcement
 - States must be in compliance with all eligibility rules and regs.
 - Make good faith efforts to maintain up to date contact information.
 - States wouldn't be allowed to disenroll on basis of returned mail unless the state also attempts to contact with another modality, like email or phone.
 - Institutes new public reporting requirements. The monthly reports to HHS will be made public.
 - Legislation lists out required metrics.
 - There are FMAP penalties for states that are not compliant with reporting requirements.
 - New CMS enforcement and oversight authority includes:
 - CMS can require state corrective action plans. The legislation stipulates how quickly states need to respond and make progress
 - HHS could require states to suspend procedural terminations if not compliant with the corrective action plan.
 - CMS can also apply a civil monetary fine up to \$100,000 per day when state is not in compliance
 - The additional CMS enforcement authority is limited to 12month period in which public reporting is required.



Department of Medicaid

- Existing federal requirements governing the eligibility determination and renewal process (42 CRF § 435.916)
 - Since Dec 2020 CMS has issued at least 6 pieces of written guidance re: the eligibility determination and renewal process, restoring normal operations following the PHE. This is in addition to numerous webinars and ongoing discussions with Medicaid Directors.
- The CCA added enforcement authority for CMS, with the sole focus of these unwinding operations. Penalties include fines and ordering a state to stop procedural terminations.
 - In recent weeks, CMS has been meeting individually with states to review compliance with the CCA and requirements for states to claim enhanced FFP on April 1st.
- Ohio has two federal significant corrective action plans (CAPs) in place to remedy application backlog and payment error rate measurement (PERM) audit findings. Actions contrary to above federal guidance would have added concern, given the presence of these CAPs.
- House Bill 110* (134th General Assembly) contains a variety of provisions directing how certain aspects of Unwinding should take place

Caseload Considerations



hio Medicaid Punchline: ODM, LSC, JMOC actuarial **Medicaid Caseload** Medicaid Caseload projections are generally in agreement w/ SFY 2018-SFY 2025 some nuanced differences re: the peak. **Executive Submission, SFY2425** 3,700,000 3.6 million 3,500,000 Between trough (Feb '20) and peak LSC Lower by (May '23) we project a peak 3,400,000 increase of 800,000 individuals. 3,300,000 --As of Jan 31st case \$106m 3,200,000 3.55m --ODM Peak 3.6m @May 3,100,000 Decline after 4/1 terms Net 761,000 = 27.3% since 3,000,000 Feb 20 --12 mo.process, 18 mo. 2,900,000 Decline --27% decline in the 2,800,000 increase. (JMOC 25% decline) 2,700,000

LSC ANALYSIS

Overall length and end of the decline same, but LSC peak is 41K below Dec22

Apr2018

Jul2018 Oct2018 Jan2019

Jul2017 Oct2017 Jan2018 Apr2019

Jul2019 Oct2019 Jan2020 Apr2020

Jul2020

Department of



0.8% or \$512m LSC: SFY 24 (-1.3%) \$405M SFY 25 (-0.3%)

May

1025

Apr2024

Jul2024 Oct2024 Jan202[⊑]

Jan2024

Post PHE Considerations Impacting the Caseload & Demographics

Post PHE Caseload Considerations

• FEBRUARY 2020 ECONOMY

Department of

Medicaid

hio

- The February 2020 economy, particularly labor force participation and inflation, were significantly better than the current economy. Years of economic expansion made February 2020 a historic low point for Medicaid caseload post-ACA eligibility.
- CMS/FEDERAL REQUIREMENTS RE: PROCEDURES, REPEATED NOTIFICATIONS AND APPEAL REQUIREMENTS
 - » ODM must follow the federal requirements related to all eligibility processes and reporting requirements
- OBM AND NATIONAL ECONOMISTS ARE PREDICTING A MILD RECESSION IN CY 2023
 - » Medicaid enrollment is counter cyclical with the economy, increasing the likelihood that individuals will be determined eligible, including during the unwinding period.
- PRESSURE/REDUCTIONS IN COMMERCIAL INSURANCE
 - » Continuing trends in the overall commercial or employer sponsored insurance created added pressure for families.
 - In 2020 nearly 60% of employees with employer sponsored insurance had a high deductible health plan.
 - From 2015 to 2021 the prevalence of ESI for working age adults in Appalachia dropped by 5.2%; impacting 100,187 adults
- "WOODWORK EFFECT"
 - New enrollments to Medicaid have continued throughout the pandemic. We have research and consistent, historic evidence of numbers of individuals who are eligible for Medicaid but do not enroll
- COUNTY CHALLENGES
 - Administrative efficiencies and additional funding resources are being invested to assist counties, but workforce challenges and turnover have impacted counties, as with the rest of the economy.
- AGING OF OHIO'S POPULATION
 - » Ohio's population continues to age, putting upward pressure on the overall caseload.
- 2021 Note: only 16% of Medicaid individuals with history of incarceration are working, with 40% were actively seeking work.

Comparing Ohioans Unemployment Rates to Overall Medicaid Enrollment by County for Ages 18-64



Department of Medicaid

Ohio

Ohioans (16 - 64) Unemployed or Not in the Labor Force by County

Ohioans ages 16 - 64 who are unemployed or not in the labor force as a percentage of all civilians ages 16 - 64 from the 2017 - 2021 ACS 5-year estimates (table B23001).

Note that ranges here are consistent with the ranges on the map titled, "Group VIII Population Not Working by County", for comparison.

Numbers displayed are the total estimated number (rounded to the next thousand) of Ohioans (16 -64) unemployed or not in the labor force in each county.

% of Ohioans (16 - 64) Unemployed or Not in the Labor Force 35 - 50%

- 50 55% 55 - 60%
- 60 70%



MEDICAID-ENROLLED ADULTS (18 - 64) SFY 2022

Enrollment by County

Medicaid enrollment as a percentage of the total population ages 18 - 64 (ACS 2017-2021 5-year estimates) shown by county.

Numbers displayed are the total number (rounded to the nearest thousand) of Medicaid enrollees in each county.

| 7 - 15% |
|----------|
| 15 - 25% |
| 25 - 30% |
| 30 - 40% |

Source: ODM claims and eligibility data from the EDW as of December 2022, American Community Survey

Updated on Friday, January 6, 2023

Comparison of Those Continuously Enrolled Vs. New Joiners and Re-Joiners in Medicaid During the Public Health Emergency by Paid Work Status



Data Source: ODM's Member Month Data, EDW, November 2022

41% of Joiners were children 0-17 y.o. and 30% of the Re-Joiners were kids



| | Department of | |
|---|---------------|--|
|) | Medicaid | |

| Individuals on Medicaid with a substance use disorder diagnosis | | | |
|---|-------------------|---------------------------|--|
| | | | |
| Aged Blind Disabled | Group 8/Expansion | Covered Families/Children | |
| 17% | 24% | 28% | |
| | | | |

People "RE-JOINING" Medicaid during the PHE were 1.5x as likely to utilize SUD services as those who "JOINED" Medicaid for the first time during the PHE



Percent of group VIII individuals who were working



Ohio Medicaid Assessment Survey. Ages 19-64 y.o. Group VIII

Resuming Routine Eligibility Operations



Efforts to ensure member contact information is up to date

ODM has received authority from CMS via a 1902(e)(14)(A) waiver to partner with MCOs to update beneficiary contact information and establish linkages with the United States Postal Service and National Change of Address database. In the coming months, robocalls will be deployed to confirm accuracy of member addresses before the renewal process begins.

Fallout Case Processing for Responders

Month 1

- Week 1: Ex Parte Renewal Verification begins
- Week 3: Ex Parte Renewal Verification ends
- Week 3: Renewal Notices Sent
- Week 4: Renewal Packets Sent

Month 2

- Week 5: Fallout lists distributed to MCPs
 - PCG monthly analysis currently being finalized. Dashboards with county results to be available shortly.
- Week 7: Renewal Follow-up Reminder
- Week 8: Renewal Response Received with verifications supplied
- Week 8: Renewal Notice Sent



Case Processing for Non-Responders

Month 1

- Week 1: Ex Parte Renewal Verification begins
- Week 3: Ex Parte Renewal Verification ends
- Week 3: Renewal Notices Sent
- Week 4: Renewal Packets Sent To Persons Not Renewed Through Ex Parte

Month 2

- Week 5: Fallout lists distributed to MCPs
 - PCG monthly analysis currently being finalized. Dashboards with county results to be available shortly.
- Week 7: Renewal Follow-up Reminder
- Week 8: Renewal Response Due Date

Month 3 – no response

- Week 10: Termination Notice Sent
- Week 12: Adverse Action Effective Date



Ohio's Readiness & Supporting CDJFS County Partners



Summary – Ohio Readiness

The state & partners have been diligently preparing

Data & IT System Improvements

- Continuous IT system improvements since 2020 to streamline Ohio Benefits
- Hired a 3rd party vendor (PCG) to assist in identifying "likely ineligibles"
- Improved *Ex Parte* renewal process
- Developed automations (i.e. BOTs) improve accuracy and reduce county workload

Additional Outreach

- Ongoing effort to improve contact information for members.
- MCOs will receive info re member renewals and will reaching out to assist. Ongoing effort to update contact info.

County Training, Support & Monitoring

- County trainings are scheduled and providing additional support as they return to routine operations
- Ohio General Assembly appropriated \$30M to CDJFS specific to Unwinding activities (per HB 45, 134th General Assembly)
- Augmented ODM Central Processing Unit (CPU) to help counties with increased workload

Communications:

•Continuous updates and linkages to stakeholders and grass roots organizations throughout the PHE

Disenrollment notices include contact information for navigators.

Created a dedicated <u>webpage</u> that houses additional information and resources for members, providers, stakeholders, and partners
Published a <u>partner packet</u> that, among other key messages, encourages members to update their contact information



County Challenges & Competing Obligations

Ohio is still under a federal corrective action plan (CAP) and must remain in **New Medicaid Applications** compliance by continuing to timely process new applications In addition to Medicaid, county JFS offices administer several other programs **Administering Other Programs** such as SNAP, TANF, childcare, and others Unprecedented economic conditions and pressures have impacted the ability of **Workforce Challenges** county JFS offices to maintain, recruit and train staff. Additionally, this will be the first time that many case workers have processed a disenrollment. County workers must clear alerts from Ohio Benefits, process changes in circumstances, **Other Medicaid Functions** perform resource verification for ABD applications, and many other functions to administer Medicaid eligibility and enrollment

Sample Dashboards to Measure State and County Progress





County Activities Dashboard

*Click on the links below to navigate sections and click with Home option to return to this page



Dashboards will be live approximately end of March 2023



Ohio Department of Medicaid

₹. *****

.

.

Reporting Month April 2023 County (AII)

Note:

Projected Capacity: The number of program blocks that the county is projected to be able to complete based on a model of historical performance and current years of staffing experience and numbers of staff.

Est. Benchmark: The number of program blocks that all workers (regardless of years of experience and actual current staffing levels) within the county need to complete in order to meet the expected benchmark for the selected month.

Capacity Gap by County



Program Block Processing Capacity by County

0

| Williams Fulton Locas Ottawa Erie Lorain Trumbull Mahon Defiance Henry Wood Sandusky Erie Lorain Portage Trumbull Athan Nance Nance Ashtabula Frie Lorain Portage Mahoning Nance Nance Ashtabula Mahoning Nance Nance Nance Auron Mathan Mahoning Nance Nance Nance Augual Auron Mahoning Nance Nance Nance Augual Auron Mahoning Nance Nance Nance Logan Marin Morrow Nance Nance Nance Nance Champaign Franklin Muskingum Note Nance Nance Nance Nance Mahoning Highland Pick Nate Nance Nance Nance Nance Nance Nance Difference Lorain Scioto Main Nate Nate Nate Nate Nate Nate | | | County |
|---|--------------|--|---------------|
| Williams Fulton Lucar Ottawa Clavian Fundou Summ Defiance Henry Wood Sandusky Erie Lorain Portage Mahoning Summ Van Wert Allen Beinoc Huron Medina Portage Mahoning Stark Van Wert Allen Hardin Marion Stark Columbiana Stark Mercer Augialize Logan Union Delaware Coshocton Hefferson Belmont Mortgomery Franklin Barke Hamilton Horrow Morgan Portage Mortgomery Franklin Bise Jackson Merge Stark Columbiana Belmont Mortgomery Franklin Bise Jackson Merge Stark Columbiana Belmont Mortgomery Franklin Bise Jackson Merge Belmont Belmont Mortgomery Adams Scieto Merge Scieto Scieto Scieto Scieto Scieto Mortgomery Hamilton Bise | | | Cuyah |
| Williams Filton Ucas Ottawa Cuyanga Geauga Mamiliani Defiance Henry Wood Sandusky Erie Lorain Portage Mahoning Paulding Putnam Hancock Krawford Ashland Wayne Stark Columbiana Weret Allen Hardin Marion Marion Locain Nercer Augialize Logan Hornov Holmes Carroll Darke Miamit Clark Marion Belmont Montgomery Franklin Franklin Portage Belmont Montgomery Fickwary Franklin Morgan Morgan Maniton Bios Athens Geauga Miamit Clark Madison Belmont Montgomery Fickwary Morgan Morgan Mainton Bios Athens Geauga Belmont Stark Geauga Belmont Montgomery Storto Gaalla Note: Ross County manages applications and Hocking County: Wayne Difference 51.0 Koren Gaalla Note: Ross County manages applications and Hocking County: Wayne | | | Mahor |
| Williams Fulton Locas Ottavia Cuyahoga Geauga Trumbuli Hamili Defiance Henry Wood Sandusky Erie Lorain Portage Mahoning Locas Paulding Putnam Hancock Huron Medina Portage Mahoning Locas Van Wert Allen Hardin Marion Morrow Crawford Ashland Wayne Stark Columbiana Mercer Augian Logan Union Delaware Coshocton Herrsen Fairfiel Darke Miami Clark Madina Muskingum Nonroe Belmont Field Montgomery Figette Rainfield Perry Morgan Morgan Belmont Miami Clark Madina Pike Scolo Marine Montgomery Figette Scolo Mercer Marine Miami Clark Madina Pike Scolo Montgomery Figette Scolo Mercer Marine Montgomery Figette Scolo Mercer Marine Montgomery Figette Scolo Mercer Mercer Maree <t< td=""><td></td><td>Lake Ashtabula</td><td>Warre</td></t<> | | Lake Ashtabula | Warre |
| Defiance Henry Wood Sandusky Erie Lorain Portage Trumbull Arhen Paulding Putnam Hancock Seneca Huron Medina Portage Mahoning Locas Van Wert Allen Hardin Marion Locas Stark Columbiana Ashtand Nercer Auglaize Logan Horrow Horrow Holmes Carroll Ashtand Darke Champaign Franklin Coshocton Jeffersten Franklin Montgomery Pickaway Field Perry Mobile Moorgan Belmont Miamilton Geauge Adams Scloto Morgan Belmont Scheby Montgomery Pickaway Field Perry Morgan Morgan Belmont Belmont Miamilton Bild Jackson Meigs Norgan Nore: Ross County manages applications and Hocking County Magaa Defierence 51.0 Lawrence Scloto Meins Norgan Hocking County Magaa 244.9 51.0 | | Williams Fulton Incar | Summ |
| Defiance Henry Wood Sandusky Erie Lorain Trumbull Clemin Paulding Putnam Hancock Grawford Ashland Wayne Stark Columbiana Crawford Van Wert Allen Hardin Marion Morrow Holmes Carroll Carroll Carroll Carroll Van Wert Allen Hardin Marion Morrow Knox Coshocton Pertage Ashtal Darke Logan Union pelaware Licking Muskingur Pertage Charge Darke Martin Clark Martin Franklin Muskingur Pertage Charge Montgomery Pickaway Pickaway Morga Athens Washington Pike Montgomery Pickaway Stoto Galla Neige Nagla Belmon Difference 244 9 51.0 Stoto Galla Neige Neige Ashtal | | Ottawa | Hamilt |
| Paulding Putnam Hancock Huron Kadinia Portage Mahoning Uusas Van Wert Allen Hardin Marion Morrow Holmes Stark Columbiana Ashtal Lorain Mercer Auglaize Logan Union Delaware Licking Muskingum Holmes Jeffersion Sheiby Champaign Pickaway Holmes Coshocton Holmes Belmont Montgomery Belmont Highland Pick Jackson Mergs Hamilton Highland Pike Jackson Mergs Sandu Athens Monroe Sandu Sa | | Wood Sandusky Erie | Athen |
| Van Wert Allen Hancock Crawford Ashland Wayne Stark Columbiana Stark Crawford Ashland Wayne Stark Columbiana Ashland Crawford Ashland Portage Generative Belmont Clark Madison Franklin Muskingum Noble Monroe Highland Pickaway Franklin Ross Athens Athens Ashland Crawford Ashland Pickaway Athens Athens Athens Athens Scoto Stark Madison Ashland Pickaway Stark County, 19/47/19/10/10/10/10/10/10/10/10/10/10/10/10/10/ | | Corante | Clermo |
| Van Wert Allen Hardin Marion Morrow Sheiby Logan Union Delaware Knox Sheiby Champaign Franklin Miami Clark Madison Franklin Montgomery Pickaway Hamilton Carmont Highland Sheiby Narren Clinton Ross Hamilton Carmont Adams Scioto Callia Difference -244.9 51.0 51.0 51.0 51.0 51.0 51.0 51.0 51.0 | | Paulding Seneca Huron Medina Portage | Mario |
| Van Wert Allen Hardin Harion Horrow Holmes Carroll Lorain Ashtal Mercer Augiaize Logan Union Delaware Coshocton Holmes Carroll Lorain Franklin Darke Miami Clark Madison Franklin Franklin Guernsey Belmont Shelby Montgomery Fayetts Fairfield Perry Noble Monroe Highland Putnal Highland Pike Jackson Meigs Athens Vishington Geauge Belmont Sandus Sandus Athens Vishington Vishington Athens Vishington Vishin | | | Lucas |
| Ashiang wayte Stark Columbiana Cravin Mercer Augiaize Logan Union Delaware Knox Coshocton Holmes Carroll Jefferson Franki Darke Miami Champaign Franklin Kuskingun Belmont Champ Montgomery Pickaway Pickaway Morgan Noble Monroe Highla Montgomery Pickaway Noble Monroe Highland Pike Hamilton Clermont Adams Scioto Callia Neigs Scioto Sandu Allen Adams Scioto Callia Note: Ross County manages apolicetions and Augiaa Difference 1244.9 51.0 Salua Science Athens Science Ashie Science Augiaa | | resulted | Stark |
| Mercer Augiaize Iogan Marion Horrow Holmes Carroli Lorain Sheiby Logan Union Delaware Coshocton Jefferson Franklin Darke Miami Champaign Licking Muskingun Guernsey Belmont Sheiby Montgomery Franklin Fairfield Perry Mole Monroe Highland Montgomery Fayette Fayette Athens Visshington Geaug Putna Scoto Galla Note: Ross County manages applications and redeterminations for Vinton and Hocking County. TWayne view combined results for these three counties, referons to Ross County Applications on the Ross to Ross County Applications on the Ross to Ross County | | | Crawfe |
| Darke Augiaize Logan Union Delaware Knox Coshocton Jefferson Franklin Darke Miami Champaign Franklin Licking Auskingum Belmont Shelby Montgomery Pickaway Pickaway Morgan Puble Monroe Highla Montgomery Fayette August Athens Washington Geauge Belmont Geauge Belmont Geauge Belmont Shelby Miami Clark Madison Pike Jackson Meigs Science Standu Allen Adams Science Standu Allen Sondu | | | Ashtal |
| Sheiby Logan Union Delaware Coshocton Jefferson Franklin Darke Champaign Licking Muskingum Guernsey Belmont Sheiby Darke Miami Clark Madison Franklin Portag Montgomery Pickaway Pickaway Morgan Pickaway Montgomery Pickaway Morgan Pickaway Miami Ross Athens Morgan Pickaway Hamilton Risk Jackson Meigs Sandu Difference Stoto Galla Note: Ross County manages applications and redeterminations for Vinton and Hocking County. T&Wayne view combined results for these three counties, referons to Ross County. Ashlar | 1 | Mercer Auglaize | Lorain |
| Darke Miami Champaign Franklin Guernsey Belmont Champa Champaign Franklin Muskingun Guernsey Belmont Champa Shelby Miami Clark Madison Franklin Muskingun Worgan Highla Montgomery Fayetts Fairfield Perry Morgan Pike Fairfield Perry Morgan Belmon Geaug Putna Bise Jackson Meigs Science Sandu Allen Auguar Difference -244.9 51.0 Note: Ross County manages applications and redeterminations for Vinton and Hocking County Talayms view combined results for these three counties, referons to Ross County and Hocking County Talayms | | Knox Tuscarawas | Fairfie |
| Licking Guernsey Belmont Champ Montgomery Pickaway Pickaway Morgan Noble Monroe Highla Putnai Pick Warren Clinton Ross Athens Washington Geauge Hamilton Clermont Adams Scioto Gallia Difference -244.9 51.0 Solo Gallia Note: Ross County manages apolications and Augian view combined results for these three counties, referons to Ross County in the solution of these three counties, referons to Ross County in the solution of these three counties, referons to Ross County in the solution of these three counties, referons to Ross County in the solution of these three counties, referons to Ross County in the solution of these three counties, referons to Ross County in the solution of the | | | Franki |
| Difference -244.9 51.0 51.0 51.0 51.0 51.0 51.0 51.0 51.0 | | Darke Champaign | Portag |
| Clark Madison Franklin Muskingurn Noble Monroe Miami Montgomery Pickaway Pickaway Morgan Noble Monroe Highla Putnai Pike Jackson Meigs Selono Sandu Allen Adams Scioto Gallia Difference -244.9 51.0 Status for these three counties, referoas to Ross County in the counties, referoas | | Miami Licking Guernsey Balmont | Champ |
| Difference -244.9 51.0 51.0 51.0 51.0 51.0 51.0 51.0 51.0 | | EFANVIN Muskinger | Shelby |
| Pickaway Fayette Fayette Fayette Fayette Fayette Fayette Fayette Fayette Fayette Fayette Fayette Fayette Roes Athens Athens Morgan Washington Falle Clinton Highland Pike Jackson Meigs Note: Ross County manages applications and redeterminations for Vinton and Hocking County. TWayne view combined results for these three counties, referons to Ross County. Ashlar | | Montoomery Fairfield name Noble | Miami |
| Putnal Pike Pike Pike Backson Pike Jackson Pike Jackson Pike Jackson Pike Jackson Pike Jackson Pike Jackson Pike Sailla Note: Ross County manages applications and redeterminations for Virton and Hocking County, TkVayne view combined results for these three counties, referons to Ross County View combined results for these three counties, referons to Ross County | | Bridgener Lander L | Highla |
| Difference -244.9 51.0 Clermont Adams Scioto Gallia Note: Ross County manages applications and redeterminations for Vinton and Hocking County T&Vayne view combined results for these three counties, referons to Ross County | | | Putnar |
| Hamilton Highland Pike Jackson Meigs Belmo Sandu Difference -244.9 51.0 Sall a Scioto Sall a View combined results for these three counties, referons to Ross County Manages applications and redeterminations for Vieton and Hocking County TWayne view combined results for these three counties, referons to Ross County and Point and Hocking County TWayne view combined results for these three counties, referons to Ross County and Point and Hocking County TWayne view combined results for these three counties, referons to Ross County and Point and Hocking County TWayne | | | Prike |
| Difference -244.9 51.0 51.0 51.0 51.0 51.0 51.0 51.0 51.0 | | ROES | Geaug |
| Difference -244.9 51.0 51.0 51.0 51.0 50.000 1000 1000 10 | | Hamilton | Belmo |
| Adams Scioto Gallia Difference -244.9 51.0 51.0 Status Sta | | Clermont Pike Jackson Meigs | Sandu |
| Difference -244.9 51.0 Note: Ross County manages applications and redeterminations for Vinton and Hocking County. TWayne view combined results for these three counties. referox to Ross County. Ashlar | | | Allen |
| Difference -244.9 51.0 Lawrence -244.9 51.0 Lawrence -244.9 Lawrence - | | Adams Scioto Gallia Note Ross County manages applications at | Auglai |
| -244.9 S1.0 view combined results for these three counties, referance to Ross County Ashlar | Difference | Insurance redeterminations for Vinton and Hocking C | ounty Talayne |
| Ashlar | -244.9 | view combined results for these three court | |
| © 2023 Mapbox © OpenStreetMap Delaw | 12 | to Koss County | |
| | © 2023 Mapbo | x © OpenStreetMap | Delaw |

County Map Differences

| County | ÷ | Projected Capacity | Est. Benchmark | Difference |
|-----------|---|--------------------|----------------|------------|
| Cuyahoga | | 9,284 | 9,529 | -245 |
| Mahoning | | 1,591 | 1,772 | -183 |
| Warren | | 562 | 724 | -162 |
| Summit | | 3,298 | 3,459 | -160 |
| Hamilton | | 5,701 | 5,851 | -151 |
| Athens | | 255 | 387 | -192 |
| Clermont | | 928 | 1,059 | -131 |
| Marion | | 368 | 490 | -122 |
| Lucas | | 3,418 | 3,538 | -120 |
| Stark | | 2,291 | 2,400 | -108 |
| Crawford | | 252 | 359 | -107 |
| Ashtabula | | 568 | 672 | -104 |
| Lorain | | 1,709 | 1,794 | -85 |
| Fairfield | | 748 | 829 | -81 |
| Franklin | | 8,247 | 8,327 | -80 |
| Portage | | 501 | 877 | -76 |
| Champaign | | 116 | 197 | -72 |
| Shelby | | 162 | 230 | -68 |
| Miami | | 471 | 536 | -65 |
| Highland | | 273 | 338 | -64 |
| Putnam | | 43 | 107 | -64 |
| Piloe | | 211 | 272 | -61 |
| Geauga | | 163 | 223 | -60 |
| Belmont | | 352 | 411 | -59 |
| Sandusky | | 265 | 320 | -54 |
| Allen | | 711 | 765 | -53 |
| Auglaize | | 114 | 167 | -53 |
| y tWayne | | 491 | 541 | -50 |
| retonox | | 248 | 296 | -48 |
| Ashland | | 230 | 277 | -46 |
| Delaware | | 377 | 423 | -46 |



© 2023 Mapbox © OpenStreetMap

6096 - 8096

8096 - 10096

Percentile Below 20%

20% - 40%

40% - 60%

three counties, refer to Ross County.

Comprehensive Member Outreach and Other Coverage Options

Website Updates

Ohio Department of Medicaid

FAMILIES & RE

RESOURCES FOR STAKEHOLDERS OUR STRUCTURE PROVIDERS & PARTNERS ABOUT US

⑦ Help

elp (Q Search

Medicaid / Stakeholders & Partners / COVID-19 Unwinding / Resuming routine Medicaid eligibility ope...

Resuming routine Medicaid eligibility operations

Updated January 13, 2023.





Partner Packet 2.0

- As the state gets ready for a return to routine eligibility operations, ODM has updated its <u>partner packet</u> to reflect recent federal actions as well as updates to its key messages for Medicaid members. Key messages in 2.0 include:
 - Update Your Contact Information
 - Watch Your Mail
 - Respond to Requests for Information
 - Complete and Mail Back Your Renewal Packet
 - Transition to Other Coverage
 - Children May Still be Eligible



Resuming Routine Eligibility Operations

Communications Partner Packet Updated January 24, 2023



Sample Messages



TWITTER 9

7m ago

Ohio Medicaid needs your contact information. Otherwise, you may miss important updates about your health insurance and risk losing coverage. Visit Benefits.ohio.gov or call 1-800-324-8680 to update your contact information today.





Keep your address and phone number up to date.

0

Call us today at 800-324-8680 or visit us online at Benefits.Ohio.gov

•

| | | м | ledicaid Renewal Form |
|---|--------------------------------------|---|--|
| Notice Date: Respond By: Case Number: | | | |
| Questions? Ask you | r worker. | | |
| TDD - For the | | | |
| | 1)640-6446 | (Sat) 8AM - 5PM (Su | un) Closed |
| It is time to renew y If you receive Medicaid, I to renew those services. | | | m Care, or Waiver services, you must respond to this notice |
| If you are unable to read Please call the number list | English and nee sted above for a | ed this form translated int ssistance. | o your preferred language, contact your case worker. |
| Si no puede leer inglés y cargo de su caso. Por fav | necesita este fo vor llame al núm | ermulario traducido a su i ero mencionado arriba p | dioma preferido, póngase en contacto con el trabajador a ara asistencia. |
| xidhiidh shaqaalaha kiisk | aaga. Fadlan w | ac lambarka kor ku qorar | |
| You Can Renew Your Medicaid in any | | If you have an online acc w My Benefits | ount, go to ssp.benefits.ohio.gov, logon and click |
| one of these ways | - By mail: | Complete this form and | mail it to your local County Department of Job and |
| | | ervices (CDJFS)*. n: Visit your local CDJFS | |
| | - By phon | e: (844)640-6446 | |
| | | jfs.ohio.gov/county/coun | ty_directory.pdf |
| How to complete this renewal form | 1. Ans ask | | 01.1. |
| | 2. Adc | | Ohio |
| | info | | Reminder Letter |
| | retu | | Kenninder Letter |
| | and | Reminder Date: | 04/06/2022 |
| | 3. Sigi 4. Ret | Respond By: | 04/00/2022 |
| | by 1 | Case Number: | |
| What we need | Inform | Questions? Ask you | us week of |
| | includi W-2 fc | TDD - For the | ur worker. |
| | insura | Hearing Impaired: | 7-1-1 |
| What happens next? | We wi | Phone: | (844) 640-6446 |
| If you, someone in your h | (844) i | Office Hours: | (M-F) 7AM-8PM (Sat) 8AM-5PM (Sun) Closed |
| insurance, a new applica | tion must t | | |
| (844)640-6446 or in pers | on at your | Dear : | |
| | | Deal : | |
| | | Please call the numb | ead English and need this form translated into your preferred language, contact your case worker. er listed above for assistance. |
| | - | cargo de su caso. Po | és y necesita este formulario traducido a su idioma preferido, póngase en contacto con el trabajac e favor llame al número mencionado arriba para asistencia. |
| | | xidhiidh shaqaalaha l | u lahayn in aad akhrido oo aad u baahantahay in loo turjumo foomkan luqadda aad doorbidayso, kiiskaaga. Fadlan wac lambarka kor ku qoran wixii caawimo ah. |
| | | | renew your Medicaid coverage. a Medicaid renewal form. We have not yet received a response from you. If we do not |
| | | from you by , a No mailed to you. | tice of Action proposing to end Medicald coverage and explaining hearing rights will be |
| | | You can renew you | rr Medicaid in any one of these ways: |
| | | My Benefit o By mail: Co Job and Far | ou have an online account, go to ssp.benefits.ohio.gov, logon and click on Renew splete the Medicaid Renewal Form and mail it to your local County Department of mily Services (CDIFS)*. |
| | | o By phone: | (844) 640-6446 to your local office at: ifs.ohio.gov/ county/county_directory.pdf |
| | | | , |
| | | | |

le este formulario allo HLD Will H TOUR RUNAWALT Vist <u>benetits, unio gov</u>or Health Care gov or call us its (944) 640-6446. F Ispanol, llame (944) 640-6446. If you need help in a language other than English, call (914) 640-6446 and tell anguage you need. We'll get you help at no cost to you.

ase worke el trabajador

orbidavso, la

ve do not hea

Other Coverage Options When Individuals are No Longer Eligible

 If a Medicaid member has been notified they no longer qualify for Medicaid, they may be eligible for other coverage options either through their employer or on the federally facilitated marketplace (i.e., exchange).

Department of Medicaid

- OB makes automatic file transfers through the exchange for individuals found ineligible (not individuals disenrolled for procedural reasons)
- ODM partnered with the Ohio Association of Foodbanks to include information on every notice of disenrollment (otherwise known as a Notice of Action) for those individuals who need assistance with other coverage options. They can visit <u>getcoveredohio.org</u> or call 1-888-628-4467 for help in person, online or over the phone.







Questions?

Appendix

A Few Key Terms & Provisions

KEY TERMS

h10

Department of

Medicaid

- **Public Health Emergency (PHE)** an official declaration by the federal Department of HHS that a disease or disorder presents a public health emergency
- **Unwinding** the process by which states will resume annual Medicaid eligibility reviews after the PHE ends
- **Renewal** case is up for standard annual renewal
- **Redetermination** case is *not* up for annual renewal, but a 'redetermination' of eligibility is needed based on a "change in circumstances"
- **Ex parte renewal** a redetermination of eligibility based on reliable verified information contained in the enrollees eligibility case or other more current info available to the agency, inc. info accessed through electronic data sources. Ex parte can be done by the enrollment system, or manually by a county case worker

Families First Coronavirus Response Act (FFCRA) PROVISIONS

- Temporary Increase of Medicaid FMAP: Ohio ~\$300m/quarter
 - Effective January 1, 2020, states may claim a 6.2 percentage point increase in FMAP if requirements are met
 - The increased FMAP expires on the last day of the calendar quarter in which the PHE ends
- Continuous Coverage Provision
 - In exchange for the temporary increase in FMAP, states must maintain the enrollment and coverage of Medicaid beneficiaries who were enrolled as of or after March 18, 2020, unless they ask to be disenrolled, move out of state, or have passed away.



HB 110 Implementation Efforts: Section 333.255

| Seek Controlling Board approval for a 3 rd party | Completed on time. Received CB approval on 10/25/21. |
|--|---|
| vendor by November 1 st , 2021 (A) | |
| Vendor must have access to 8 different types of | The contracted vendor will have access to these data sources. |
| records to assist in verifying eligibility (B) | |
| Vendor must assist ODM in identifying those | • Data analytics vendor is in place; will assist in identifying individuals who are "likely ineligible". |
| enrolled in Medicaid who are deemed to be "likely | ODM and the counties will prioritize the processing of those deemed to be "likely ineligible" while |
| ineligible" to prioritize those case when PHE ends | complying with federal requirements. |
| and complete them within 90 days (C) | States cannot make an eligibility determination if the data being used is more than 3 months old. |
| ODM must conduct an expedited eligibility of newly | Data analytics vendor will help identify those "most likely to be ineligible" |
| enrolled for 3 or more months during PHE but not | As required, ODM made this request to CMS. However, per 42 CFR 435.916 and reiterated |
| in the last 6 months. This must be done within six | in CMS' unwinding guidance, states are not permitted to do eligibility renewals on an individual more |
| months after the PHE ends (D) | than once every 12 months. |
| | Per CMS guidance, states may not redetermine more than 1/9 of their total Medicaid caseload each month. |
| | • States cannot make an eligibility determination if the data being used is more than 3 months old. |
| | • Ohio's 12-month plan will prioritize those likely ineligible while balancing other important priorities, |
| | including new applications, changes of circumstance and Ohio's two federal Corrective Action Plans. |
| ODM must write a report of its findings from | ODM will complete the required report. |
| working with the 3 rd party vendor and submit it to | |
| certain public officials no later than 120 days after | |
| the PHE ends. (E) | |
| The 3 rd party vendor must be reimbursed entirely | Reimbursement/vendor contract with ODM is compliant with the statutory requirement. |
| based on validated cost savings realized by the | |
| department. (F) | 34 |

HB 110 Implementation Efforts: Section 5163.52

| ODM must continue to conduct | The counties have continued to perform redeterminations and renewals throughout the PHE. However, because of the |
|---|---|
| eligibility redeterminations to the | requirement to maintain eligibility, states are unable to disenroll, except in limited circumstances. |
| fullest extent permitted under the | |
| law. (A) | |
| Within 60 days of the end of the PHE, | ODM has or will comply with the requirements for the audit. |
| ODM must complete an audit (B) | |
| Completes and acts on | This conflicts with the 6-month timeline in 333.255(D). |
| redeterminations within 60 days of all | • Per CMS guidance, states may not redetermine more than 1/9 of their membership every month. |
| individuals who haven't had a | States cannot make an eligibility determination if the data being used is more than 3 months old |
| redetermination in 12 months (B)(1) | • PCG data analytics will help identify those who are "most likely to be ineligible". Prioritization of these cases by the |
| | county will enable us to right-size the Medicaid caseload. |
| | • Ohio's 12-month plan will prioritize those likely ineligible while balancing other important priorities, including new |
| | applications, changes of circumstance and Ohio's two federal Corrective Action Plans. |
| Requests approval from CMS to | As required, ODM made this request to CMS. However, per 42 CFR 435.916 and reiterated |
| conduct redeterminations on recipients enrolled for more than 3 | in CMS' unwinding guidance, states are not permitted to do eligibility renewals on an individual more than once every 12 months. |
| months and act on those | Per CMS guidance, states may not redetermine more than 1/9 of their total Medicaid caseload each month. |
| redeterminations within 90 days. | States cannot make an eligibility determination if the data being used is more than 3 months old |
| Individual counties can request an | Data analytics vendor will help identify those "most likely to be ineligible" |
| additional 30 days (B)(2) | • Ohio's 12-month plan will prioritize those likely ineligible while balancing other important priorities, including new |
| , , , , , , | applications, changes of circumstance and Ohio's two Corrective Action Plans. |
| Submit a report summarizing the | ODM will submit the required report. |
| results of the audit to certain public | |
| officials (B)(3) | 35 |