

Ohio Medicaid

DeWine Administration Priorities and Status Report to the Joint Medicaid Oversight Committee

September 19, 2019

Foundation of the Medicaid Program

- State Plan Amendment
 - Equal access to care
 - Reasonable Promptness
 - Coverage of mandatory services
- Waivers: 1915(b)
 - Waiver Authority- Managed Care
 - SSI Kids Waiver
- Waivers: 1915 (C)- 7 total
 - Developmental Disabilities Waivers
 - Individual Options
 - SELF
 - Level One
- Nursing Facility Level of Care Waivers
 - PASSPORT
 - Assisted Living
 - Ohio Home Care
 - MyCare (29 Counties)
- Waivers: 1115
 - Community Engagement and Work
 - Demonstration Waiver for Substance Use Disorder Treatment





Figure 2

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Medicaid has evolved over time to meet changing needs.



NOTE: *Projection based on CBO March 2015 baseline.

SOURCE: KCMU analysis of data from the Health Care Financing Administration and Centers for Medicare and Medicaid Services, 2011, as well as March 2015 CBO baseline ever-enrolled counts.



Ohio Medicaid Historical Milestones

- 1972: Ohio chooses Medicaid program option as a 209b state
- **1978:** Ohio awards first managed care type contracts in Belmont and Cuyahoga counties
- **1981:** Freedom of choice waivers and home and communitybased care waivers were established in Medicaid
- **1989:** First mandatory managed care programs established in Montgomery county
- 1990: PASSPORT waiver implemented

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- 1991: Individual Options Waiver implemented
- 1996:
 - Ohio awarded an 1115 waiver to expand the mandatory managed care population to additional counties
 - Welfare Reform: AFDC replaced by TANF
 - The Health Insurance Portability and Accountability Act of 1996 (HIPAA) was passed
- 1997: Children's Health Insurance Program (CHIP) created
- 1999
 - Optional Medicaid eligibility groups and allowed states to offer a buy-in to Medicaid for working-age individuals with disabilities
 - Ohio Supreme Court decision: Olmstead v. L.C. ruling states must provide community-based services to persons with disabilities
 - Ohio Home Care waiver implemented
- **2001:** Ohio awarded a 1915b waiver and members assigned to MCP by their FFS utilization or MCP enrollment history

- 2002: Level One DD waiver implemented
- 2005: House Bill 66 mandated statewide expansion of managed care program for all Covered Families and Children (CFC) and part of the Aged, Blind and Disabled (ABD) populations
- 2006: Assisted Living waiver implemented
- **2009:** Children's Health Insurance Program Reauthorization Act of 2009 (CHIPRA)
- **2010**:
 - The Patient Protection and Affordable Care Act (ACA), commonly known as the "Affordable Care Act,"
 - Ohio expands coverage for children up to 200% FPL under CHIP
- **2011:** SELF waiver implemented
- **2014**:

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- Ohio expands Medicaid coverage for all non-disabled adults under 138% of the FPL
- Ohio began enrolling dual-eligible members as part of MyCare Ohio demonstration program
- Ohio began enrollment in Ohio Benefits
- CMS regulations established heightened scrutiny standards for review of HCBS settings to reduce isolation of HCBS beneficiaries
- Ohio begins work on Statewide Transition Plan.
- 2016: Ohio switched from 209b to SSI standards of eligibility



Collaboration

Federal	State	Local

Centers for Medicare and Medicaid Services (CMS) Health and Human Services (HHS) Office of Inspector General (OIG)Government Accountability Office (GAO)-Auditor Of State

Governor's Office Legislators Legislative Committees Sister Agencies Advocacy Groups Associations

LULAI

88 County JFS Offices **Community Boards** Area Agencies on Aging **Community Leaders** Individuals **Advocates Community Partners**

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Medicaid Eligibility Levels



In Ohio, Medicaid/CHIP covers



1 in 2 low-income individuals



3 in 5 nursing home residents

1 in 2 people with disabilities

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Marketplace



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Note: Expenditures reflect direct service costs and do not include Medicare Buy-In, Part D, HCAP, or UPL

Key Financing Levers

- Financial
 - Franchise fees used for state match
- Eligibility categories with various federal matching rates
 - EPSDT: required for children
- Value based payment strategies
 - Pay for Performance
 - Episode Based Payments
 - Comprehensive Primary Care
- Managed care
 - Benefit design & utilization control
 - Required benefits must be paid for
 - -Actuarial rate setting
- Waiver strategies

FEE FOR SERVICE	MANAGED CARE
Rates developed by agency	Rates developed by an actuary
Providers reimbursed on fee schedule	Providers contract with MCO & are reimbursed according to provider-MCO contract
Rates not required to be actuarially sound	Rates are required to be actuarially sound

State and Federal Investment

CATEGORY	FMAP 2020						
CHIP	85.61%						
Medicaid	63%						
Group 8 Expansion	90%						
Admin	50%		Ohio N			0	
Other	Varies	F	unding S	o ou nilli		20	
		\$28,630 TOTAL SPEND	\$9,223 STATE \$19,407 FEDERAL MATCH (68%)		\$3,632 NON-GRF \$5,591 GRF \$19,407 FEDERAL MATCH (68%)		Ohio Medicaid direct services \$6,682 STATE \$15,651 FEDERAL MATCH (70%)

LTSS Population Spending CY2018

	All Eligibility Categories	
Population	CY18 Total Medicaid	CY18
	Direct Services Cost	Per User Per Month
ODM NF waivers	\$328,954,024	\$4,798
Aging NF waivers	\$621,472,567	\$2,147
NF	\$1,776,161,918	\$5,307
	ABD Only	
Population	CY18 Total Medicaid	CY18
	Direct Services Cost	Per User Per Month
ODM NF waivers	\$241,664,351	\$6,371
Aging NF waivers	\$300,670,458	\$4,007
NF	\$494,681,139	\$7,894
	Dually Eligible Only	
Dopulation	CY18 Total Medicaid	CY18
Population	Direct Services Cost	Per User Per Month
ODM NF waivers	\$56,926,528	\$2,462
Aging NF waivers	\$311,481,610	\$1,499
NF	\$1,216,207,817	\$4,604

Compound Annual Growth 2014-2021

Population	7 Year CAGR	Trend
CFC/MAGI	2.7%	
ABD/DUAL	3.3%	
Group VIII	34.7%	
Other	4.8%	
Overall	6.1%	

Note CY 2019 Rates: Composite Increase 2.6%, including Group 8 Expansion 8.1% Total \$362.1 M GRF \$33M



LTSS Rate Changes 2015-2019 (Draft)

	NF Ave Per Diem	AL Tier 1	AL Tier 2	AL Tier 3	Passport	Ohio Home Care Agency RN Base rate (35-60 minutes)	Ohio Home Care Agency Personal Care Base rate (35-60 minutes)
7/1/2015	\$177.38	\$49.98	\$60.00	\$69.98	\$4.34	\$45.40	\$22.45
1/1/2016	\$177.32	\$49.98	\$60.00	\$69.98	\$4.34	\$45.40	\$22.45
7/1/2016	\$192.40	\$49.98	\$60.00	\$69.98	\$4.34	\$45.40	\$22.45
1/1/2017	\$193.22	\$49.98	\$60.00	\$69.98	\$4.39	\$45.40	\$22.45
7/1/2017	\$194.43	\$49.98	\$60.00	\$69.98	\$4.39	\$47.40	\$23.12
1/1/2018	\$195.21	\$49.98	\$60.00	\$69.98	\$4.39	\$47.40	\$23.12
7/1/2018	\$195.95	\$49.98	\$60.00	\$69.98	\$4.39	\$47.40	\$23.12
1/1/2019	\$196.32	\$49.98	\$60.00	\$69.98	\$4.39	\$47.40	\$23.12
7/16/2019	\$202.16	\$49.98	\$60.00	\$69.98	\$4.39	\$47.40	\$23.12
Percentage Increase	14.0%	0.0%	0.0%	0.0%	1.2%	4.4%	3.0%













Summary of ODM Strategic Priorities

- Personalized Health Care Focused on the Individual Rather Than the Business of Managed Care
 - » Via the managed care procurement, change the way ODM does business internally and externally
 - » Increased attention and collaboration to address non-medical factors that can affect health outcomes (SDOH)
 - » Continue to expand value and outcome-oriented initiatives

• Opportunity for Every Ohio Kid

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- » Improved care coordination and outcomes for children served by multiple systems
- » Increased access to behavioral health in schools
- » Increased capacity for in-state treatment and support for children with complex needs

Recovery Ohio

- » Improved opportunity for treatment and recovery options
- » Increased focus on prevention and health promotion

Transparency & Accountability

- » Maintaining discipline over our managed care vendors as we transition to the new system
- » Using data to centralize accountability and provide transparency to our program

Long Term Services and Supports

- » Streamline waiver services to reduce burdens on individuals, families, and providers
- » Address the needs of aging Ohioans across agencies and programs with longer-term initiatives

Pharmacy Innovation & Accountability



Increase Pharmacy Transparency



- Pass-Through Model—January 2019
- Enhanced Data Analytics—January 2019
- Eliminating Conflicts of Interest—July 2019
- Compliance Auditing of PBMs—July 2019
- Additional Disclosure Required in PBM contracts—July 2019
- Promoting Safe and Effective Use of Medications—July 2019
- Unified Preferred Drug List—January 2020

Pharmacy: Innovation, Transparency & Accountability

- ODM requirements of MCO provider agreement » Transparency, accountability, protections from conflicts of interest
- Unified Preferred Drug List

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- Single Pharmacy Benefit manager
 » Establish ODM pharmacist appeals process
- Additional \$100 million for high Medicaid volume pharmacies
- Establish annual drug spending growth benchmark
 » Direct manufacturer negotiations to maximize supplemental rebates
- Prohibit specialty pharmacy steering by PBM
- Pilot program for pre-audit processing of pharmacy claims
- DAS Drug Transparency and Affordability Council
- National Governor's Association Working Group

Cost of Drugs in the Pipeline

- In May 2019, the FDA approved Zolgensma to treat Spinal Muscular Atrophy at a list price of **\$2.1 million**
- Other expensive gene therapies and other pharmaceuticals are currently in the pipeline awaiting FDA approval
- All are too new to be considered "cures", but many are expected to approach the definition of "cure"

Name	Disease Frequency	Indication	Anticipated Approval	Cost / Payment Plan	Administration
Toca-511	8,000 in USA	Recurrent High- Grade Glioma	Mid/Late 2019	TBD	One-time followed by ER 5-fluorocytosine
Lisocabtagene	1-3 per 10,000	Large B-Cell Lymphoma	Mid/Late 2019	TBD	IV Infusion (one-time)
LentiGlobin (BB305)	1000 in USA	Transfusion- Dependent Beta- Thalassemia	Late 2019	TBD	IV Infusion (one-time)
Valoctocogene Roxaparvovec	1 per 12,000	Hemophilia A	Late 2019	TBD	IV Infusion (one-time)





We want to do better for the people we serve

Medicaid Managed Care Procurement Project Phases

Current Phase

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We will work with individuals & providers in each stage.

Gather input and feedback from individuals and providers first Gather input on capacity to address potential changes, based on feedback from individuals and providers

Communicate major milestones

Collaborate to ensure a smooth implementation and understand experience post implementation

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Managed Care Procurement Update

Week of September 9, 2019

Respondent Categories	Key Respondents
Individual: 151	 Family members and caregivers Behavioral health service recipients Long term care service recipients
Advocacy Group: 38	Disability Rights OhioNAMIPCSAO
Partner Agency: 7	County servicesOhio Department of Health - Asthma Program
Provider: 174	 Behavioral health providers Hospitals Pharmacists Community health centers DME providers
Provider Association: 43	 O4A Ohio Association of County Behavioral Health Authorities The Ohio Council on Behavioral Health & Family Services Providers Ohio Hospital Association Ohio Association of Community Health Centers
Faith and Community Based Organization: 56	Food banksHousing providerFaith-Based Organizations
Vendor: 14	Healthcare IT vendors
Internal ODM & Other: 5	ODM staff

Quarterly Project Activity Project Activity Septe nber October November Phase Feedback Gathering **RFI #1** Feedback Synthesis **Requirements Gathering & Development** RFI #2

Overarching Feedback Themes

- Treat providers as partners in Managed Care
- Improve the member experience in Managed Care
- Standardize key Managed Care functions

Expand and improve access to services

- Support service and payment innovation

Weekly Feedback Themes & Representative Comments

Key Respondents: Ohio Association of Area Agencies on Aging (O4A), Kincaid's Kindred Spirits Adult Sickle Cell Support Group, Enduring Minds, Health Policy Institute Ohio (HPIO)

Expand and improve access to services

" As for me and some others [...] who are on SSD, we can't even get Ohio Medicaid because Ohio sets the income limit so low [...] which leaves us with hundreds and even thousands in copays and medical debt."

Support service and payment innovation

"The State of Ohio and Medicaid managed care plans could support behavioral health workforce development by [...] developing behavioral health workforce pipeline programs, including student loan repayment programs and outreach to increase the diversity and cultural competence of the addiction treatment workforce."

Meetings with Organizations & Associations

Advocates for Ohio's Future | O4A | Ohio Alliance of Recovery Providers (OARP) Ohio Hospital Association (OHA) Ohio Job and Family Services Directors' Association (OJFSDA) Ohio Children's Hospital Association (OCHA)



How Can You Help?

There are various ways you can provide input – and encourage individuals to share their experiences with us



Opportunity for Every Ohio Kid

Behavioral Health/Support Schools Multi-System Youth and Custody Relinquishment Reforming Ohio's Child Protection System



Children Under 5 Enrollment by County February 2019





Investing in Kids

- Healthy Moms and Babies
- Behavioral Health in Schools via Telehealth
- Support for Child Protection Transformation
- Multi-System Youth Custody Relinquishment Fund through Ohio Family and Children First Council (FCFC) and in partnership with JFS other child-serving agencies
- Wellness for Kids through Comprehensive Primary Care Lead Testing and Hazard Control



Medicaid Preterm Births Per County in Ohio





Infant Mortality Research Partnership (IMRP) Descriptive Maps

Smoothed Infant Mortality Rate

Smoothed Preterm Birth Rate



Healthy Moms and Babies

- Creation of a new maternal and infant support program, including home visiting services
- Development of a mom and baby dyad model of care that supports mother and infant co-location when infants have neonatal abstinence syndrome and moms have opioid use disorder
- Pursuit of CMS approval for continuous 12-month Medicaid eligibility for postpartum women with substance use disorders
- Continued Medicaid and Managed Care Plan investments in community infant mortality reduction efforts focused on reducing the disparity in African American poor infant outcomes

Healthy Moms and Babies Continued

In 2018-2019, Medicaid and the Managed Care Plans funded Infant Mortality efforts through Community Based Organizations (CBOs) in the 9 Counties with the highest racial disparity in infant mortality rate

- Each county included at least one of three evidence-based models of intervention
 - Home Visiting
 - CenteringPregnancy
 - Community Health Workers

A request for applications (RFA) for 2020-2021 funding was issued earlier this year





Focus on Kids in Foster Care

Foster Care/Adoption Assistance Youth Inpatient Admissions Rate by County SFYs 2015 – 2018



 Quintile
 ■ 0 - 2.5
 ■ 2.5 - 3.6
 ■ 3.6 - 4.7
 ■ 4.7 - 6.58
 ■ >= 6.58

Focus on Multi-System Youth, Kids in Foster Care Reforming Ohio's Child Protection System

• Medicaid coverage:

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- » Many children with multi-system needs,
- » all kids in children's services custody, and
- » children receiving adoption assistance.
- Medicaid covers a wide variety of treatment services for kids...services that help
 - » Enable adoption
 - » prevent placement in out-of-home placements, prevent relinquishment, and
 - » ODM also covers treatment in residential settings, including in many out-ofstate placements.
 - » Access to behavioral health services Medicaid is a key.
 - » Partner with ODJFS and other sister agencies as we work to implement the **Family First Prevention Services Act (FFPSA).**

Recovery Ohio

Percentage of Medicaid Recipients who received Behavioral Health Services in SFY 2018



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- Only 36.64% of Ohio's mental health needs are met by current treatment capacity
- Approximately 26% of Ohio Medicaid recipients receive behavioral health services
 - » 23% of Medicaid children
 - » 29% of Medicaid adults

Source: Bureau of Health Workforce, Health Resources and Services Administration, U.S. Department of Health & Human Services. <u>Designated</u> <u>Health Professional Shortage Areas Statistics: Designated HPSA Quarterly Summary, as of December 31, 2018.</u> 2019.

Behavioral Health Redesign Update

Immediately after taking office, the DeWine Administration identified several key priorities for individuals with behavioral health (BH) needs and their families that require collaborative policy development and planning across key state agencies. The Ohio Department of Medicaid (ODM) and the Ohio Department of Mental Health and Addiction Services (OMHAS), in partnership with Recovery Ohio, share a common goal to maintain and support a robust continuum of BH services and supports for individuals and families.





Stabilizing the BH System

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- Systems and data work to inform areas of needed intervention
- Focus has been on addressing claims payment delays and billing/coding issues
- Achieving stability in claims payment processes with the MCPs
- Support and technical assistance to individual providers with billing changes
- Transition requirements for MCOs
- Addressing stakeholder feedback concerns regarding BH Redesign
- Other managed care policy updates
- Recoupment/Repayment of provider advance payments
Behavioral Health Managed Care Advanced Payments

• Medicaid managed care plans made advanced payments to BH service providers in July 2018.

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- Total payments from all five Medicaid plans: \$179 million
- Amounts recovered or repayment is in process: Estimated \$110 million
- Advanced payments not yet recovered: Estimated \$69 million

Behavioral Health Emergency Rule Filing

• Effective August 1st, 2019

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Rate increases to stabilize system

- » Crisis Services for mental health and substance use disorders
- » Group psychotherapy and group therapeutic behavioral services (TBS) for MH, and group counseling for SUD
- » Evaluation and management services and psychiatric diagnostic evaluations rendered by certain providers increased to 100 percent of the Medicaid maximum rate
- New billing codes to enhance integration of physical and behavioral health care
 - » Smoking cessation counseling
 - » Pregnancy testing

• Increased flexibility for providers

- » Allow nurses to render nursing regimens without requiring a physician order, consistent with nursing scope of practice
- » Allow licensed mental health practitioners to render Therapeutic Behavioral Services (TBS)



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1115 Substance Use Disorder Services Waiver

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- Continued federal financial participation for SUD services
- Significant enhancements to Medicaid's care coordination services for individuals with SUDs
- Improve clinical consistency while measuring service outcomes and performance
- Work to improve care for pregnant women with opioid use disorder and their infants



Additional Behavioral Health Initiatives

- Revised background check rule that aligns with OhioMHAS and professional licensing boards
- Behavioral Health Care Coordination
 - » Ohio Medicaid and OhioMHAS are committed to a behavioral health provider model of care coordination for adults and kids
 - » Goal: individualize care for the people who need it there is not a "one size fits all" approach across and within populations
 - » Looking at critical needs for:

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- Adults with serious and persistent mental illness
- Adults and adolescents with substance use disorders
- Multi-system youth and children with serious emotional disturbances
- Applied Behavioral Analysis (ABA) Service for Autism Spectrum Disorders

Transparency and Program Performance

Enrollment and Caseloads Managed Care Program Performance Community Engagement and Work Requirements

Enrollment and Caseloads



Enrollment Snapshot

State Fiscal Year 2020 Monthly Average

Population	Number of Ohioans					
Total Individuals	2.8m					
Kids (including over half of Ohio births)	1.2m					
Kids In Custody and Adoption	~38,000					
Veterans (10% Ohio Vet population)	70-80,000					
Expansion Group 8	600,460					
Seniors						
Home/Community Services	24,070					
Nursing Facilities	36,023					
Individuals with intellectual or developmental disabilities						
Home/Community Services	41,066					
ICF/IDD Facilities	5,083					
County Board Case Management	13,147					





— Total Avg. Monthly Caseload Excluding Expansion and Family Planning

Ohio Unemployment Rate

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August Variance Report

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- Overall Caseload tracking very closely with projections (0.15% over estimate)
- CFC Enrollment above projections by just 10 enrollees (0.00%)
- Expansion enrollment over projection by 5,820 enrollees (*less than 1%*)
- ABD/MBIWD/Dual enrollment over projection by 983 enrollees (0.2%)

Caseload Trends by Population July 2016-July 2019



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Caseload Trends

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Economic Factors

- High income sensitivity for MAGI/Group VIII populations
 - Group 8 characteristics (2014, 2016)
- Mirrors other state programs (ie: TANF, SNAP)

System Factors

- Correlation of parent and child insurance coverage
- Loss of federal funding for navigators
- Delayed renewals during Ohio Benefits development
- System limitations for annual renewal process
- ODM is developing a corrective action plan to submit to CMS to address the backlog.

County Collaboration and Engagement

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ODM has realigned internal teams to be more focused on addressing the needs of the counties and the people they serve:

- Centralized Ohio Benefits system management and providing integrated leadership with the claims payment system.
- Created a unit focused on county engagement and ways to address the unique policy and operational needs of the counties.
- Prioritizing reports needed by the counties for daily workflow management.
- Bringing in county experts to serve as key advisors to leadership on county issues.
- ODM is doubling the number of full-time staff in the Central Processing Unit to provide support and relief to counties who need the greatest assistance.

100,000

90,000

80,000

Backlog Progress to Date

Reductions since January:

- 50% fewer delayed overall
- 65% fewer delayed between 45-180 days
 - 80% fewer delayed by



Program Integrity: Enrollment/Eligibility

- E & E system -Ohio Benefits (2014)
- System review to assess impacts:
 - » Application backlog

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- » Redetermination backlog
- » Eligibility error rate
 - Eligibility verification documentation missing
 - Late redeterminations due to incorrect redetermination date
 - Incorrect eligibility category/program e.g. CHIP vs. Medicaid
- Immediate steps: Keep E & E operational while system enhancements are developed and implemented- 3-4 yrs.
 - » Environmental scan of present state
 - » Identify high value system changes
 - » Determine long term plan

Managed Care Program Performance



Managed Care Dashboards on ODM's Website





Text Size: +A -A

номе мі	EDICAID 101 - FOR OHIOANS	→ PROVIDERS →	MANAGED CARE -	INITIATIVES -	RESOURCES -	CAREERS	CONTACT
			For Managed Care Pl	ans			
-	Managed Care > Dashboards						
Managed Car	e Dashboards		For Providers				
2019	Quarter 1		Dashboards		1		
2010	 MMC Provider 	DB					
2018	 MMC Consum 	er DB					
	 MMC Panel M 	ips DB					
	 MyCare Const 	mer DB					
	 MyCare Panel 	Maps DB					
	 MyCare Provid 	er DB					



Managed Care Dashboards

From 2019 Q1 Medicaid Managed Care Provider



Behavioral Health, and All Services Excluding Nursing Facility and Pharmacy

Category of Service

- Behavioral Health Dental Emergency Services Inpatient Hospital
- Nursing Facility Other Medical Services Outpatient Facility Services Pharmacy — Retail

Physician/Professional Services Rad/Path/Lab Services



Managed Care Financial Dashboard



Community Engagement and Work Requirements

Work Requirement for Medicaid

Approved by CMS in March 2019

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 Connect individuals with appropriate job training programs to prepare them for one of many in-demand careers in Ohio

» INNOVATE OHIO

- Create safeguards to prevent loss of coverage for those who are complying with the requirements
- Establishing a warm handoff to enable job coaching and engagement to secure a job

Exemptions

> 50 years of age or older \succ Physically or mentally unfit for employment Parent/Caretaker Relative Pregnant woman > Applied for or receiving unemployment compensation In school > half-time > Participating in SUD treatment > Applicant/ recipient SSI or **SSDI**



Waiver Implementation Timeline



Ohio Medicaid Expansion Work Requirements Estimated impact based on February 2019 data

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Source: Ohio Benefits for eligibility, income and demographics (February 2019 extract), Medicaid Information Technology System claims data for chronic conditions, and Ohio Department of Job and Family Services for SNAP/ABAWD exclusions.





Source: Kaiser Family Foundation, State Health Facts, <u>Approved Section 1115</u> <u>Medicaid Waivers</u> and <u>Pending Section 1115 Medicaid Waivers</u>, August 21, 2019.

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Long Term Services and Supports

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Ohio Medicaid Information and Resources

- White Papers
 - » Unified Preferred Drug List
 - » Caseloads Update
- <u>Behavioral Health Rates Emergency Rule Filing</u>
- <u>CMS State Waivers List</u>
- Medicaid Managed Care Dashboards