

Joint Medicaid Oversight Committee: *An Update on Ohio Benefits*

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Making Ohio Better

Overview

Since going 'live' on October 1, 2013 ...

- **Ohioans now have the ability to apply for Medicaid online.**
 - » 2,032,576 individuals applied for Medicaid coverage through Ohio Benefits.
- **Despite the increased demand for health care coverage, county case workers are able to use the system to process applications and ensure people are enrolled in the Medicaid program.**
 - » To this date, 94% of all applications have been processed.

Overview

Since going 'live' on October 1, 2013 ...

- **1.7 million individuals have been converted from the legacy system (CRIS-E).**
 - » All existing CFC, CRIS-E enrollees eligible under a MAGI Medicaid category were converted. Conversions were successfully completed in Ohio Benefits without requiring worker intervention.
- **Since its launch, Ohio Benefits has undergone 29 major system upgrades to enhance and add new functionality.**

Overview

And since January 1, 2015...

- **513,000 individuals have been automatically disenrolled for failure to renew benefits.**
- **241,000 individuals, 22% of those eligible for renewal, have been automatically renewed via the passive renewal process.**
 - » Passive renewal went 'live' in April 2015.

System Improvements

- **Replaces an antiquated, 30+ year old system (CRIS-E)** which calculated Medicaid eligibility incorrectly 60% of the time
- **Residents may apply for and renew benefits online**
 - » Applicants receive a case number as soon as they submit their application
 - » Residents may use their secure accounts to report changes about their case and check status of benefits
- **More timely** determinations and redeterminations
- Ohio Benefits pings a series of tax and income databases to **better ensure that only those who are eligible for Medicaid are enrolled on Medicaid**
- **Directs residents to the appropriate avenues for enrollment** (Healthcare.gov, Medicaid/Ohio Benefits, JFS)
- **Improves efficiency** by automating task such, i.e. auto termination, passive renewal, and identifying those individuals whose eligibility changes based on age
- **Reduces costs and work for counties** by centralizing some tasks, i.e. NOA printing and mailing.

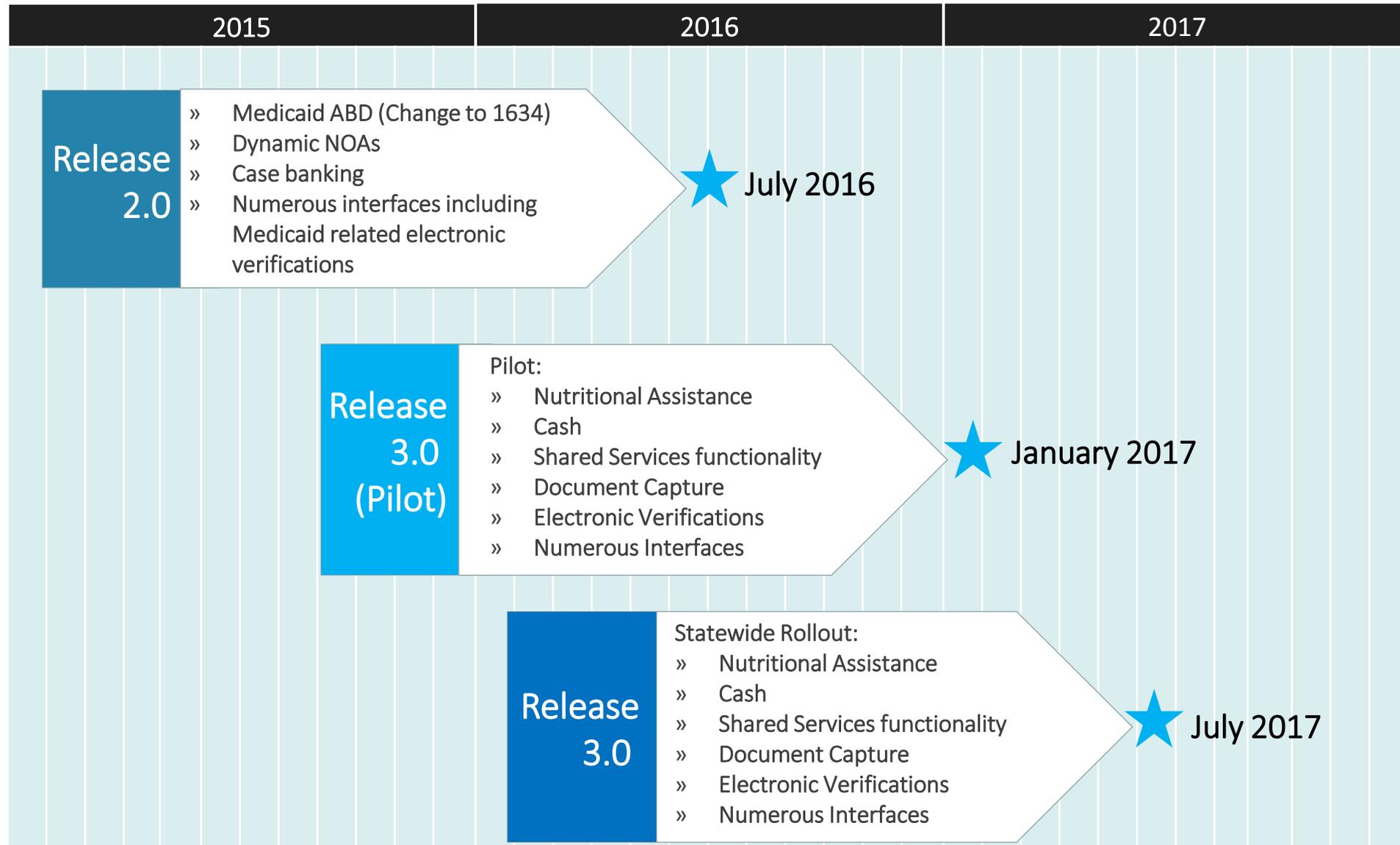
System Improvements

- **Better interface** for county caseworkers
- Provides a **platform to expand shared services**
 - » Allows casework to be completed across county borders
 - » *Collabor8* counties operate a call center to assist all Ohioans attempting to apply
- Allows for **outreach to other benefits and services**, including referrals to Veterans Services and connection to OhioMeansJobs.com
 - » System supports enhanced info-sharing between state agencies
 - » Potential for expansion to other state-administered programs
 - » Interfaces with SACWIS, allowing for seamless benefits foster and adoption children
- A **rules-based** system, **allowing for easier and less costly policy changes**
- Medical providers now able to make **instantaneous presumptive eligibility determinations and immediately add newborns to Medicaid**

County and System Improvements

	Number of Outstanding Applications from Date of Application											Total:	Past 30 days
	0-3	4-9	10-15	16-20	21-25	26-30	31-60	61-90	91-120	121-180	>=181		
4/6/2015	1,486	4,908	5,613	3,930	2,994	2,926	29,640	16,384	8,246	6,879	14,623	97,629	75,772
4/13/2015	1,336	4,115	5,957	3,772	2,805	2,828	23,385	18,358	7,724	7,981	14,699	92,960	72,147
4/20/2015	1,485	4,169	5,602	3,939	3,129	2,559	15,178	22,129	6,895	9,454	15,089	89,628	68,745
4/27/2015	1,292	4,092	5,732	3,470	2,764	2,950	14,060	19,090	8,790	9,185	15,299	86,724	66,424
5/4/2015	1,413	4,339	5,509	3,653	2,673	2,565	13,202	16,848	9,261	9,351	15,418	84,232	64,080
5/11/2015	958	3,481	6,058	3,505	2,790	2,717	12,612	14,040	10,410	9,646	15,332	81,549	62,040
5/18/2015	1,101	3,400	4,417	4,084	2,565	2,610	12,345	11,375	10,351	10,380	16,196	78,824	60,647
5/25/2015	458	4,100	4,357	2,152	2,737	3,569	11,751	8,021	12,241	10,892	17,113	77,391	60,018
6/1/2015	1,204	2,610	4,328	3,135	2,109	2,366	12,368	7,655	10,887	11,801	17,038	75,501	59,749
6/23/2015	1,221	3,725	4,202	2,331	2,498	2,201	9,548	7,014	5,729	13,754	18,482	70,705	54,527
6/29/2015	1,000	3,260	4,020	2,851	2,269	2,288	9,159	6,681	5,206	13,184	18,055	67,973	52,285
7/6/2015	537	3,272	4,205	2,765	2,137	2,159	9,301	6,747	4,949	13,144	17,967	67,183	52,108
7/13/2015	1,253	3,154	3,748	2,849	2,063	2,038	9,046	6,429	4,810	12,412	18,037	65,839	50,734
7/20/2015	1,032	3,498	4,308	2,329	2,331	2,048	8,881	6,222	4,823	11,560	18,837	65,869	50,323
7/27/2015	1,696	3,340	3,679	3,822	1,366	2,220	8,835	5,707	4,450	10,979	19,484	65,578	49,455
8/3/2015	1,201	3,381	4,504	2,807	2,364	2,207	8,689	5,476	4,815	10,250	19,818	65,512	49,048
8/10/2015	1,830	3,579	3,569	3,356	2,630	2,022	8,443	5,233	4,667	9,670	19,998	64,997	48,011
8/17/2015	599	3,303	4,021	3,135	2,401	2,254	8,943	5,473	4,564	7,322	22,343	64,358	48,645
8/24/2015	1,521	3,255	3,736	3,747	2,206	2,239	8,995	5,427	4,162	7,319	22,620	65,227	48,523
8/31/2015	1,177	3,611	4,516	2,815	2,319	2,210	9,349	5,714	3,946	7,094	22,659	65,410	48,762
9/7/2015	341	4,153	4,584	2,297	2,271	3,092	9,471	5,420	4,160	6,602	22,026	64,417	47,679
9/15/2015	875	2,541	4,574	3,059	2,327	2,367	10,084	5,639	4,002	6,566	21,883	63,917	48,174
9/21/2015	983	3,101	3,558	3,112	2,535	2,363	10,106	5,598	3,800	6,325	21,755	63,236	47,584
9/28/2015	1,384	3,253	3,399	3,230	2,009	2,340	9,821	5,556	3,581	6,149	21,671	62,393	46,778
10/5/2015	2,573	3,342	3,344	3,072	2,952	1,056	9,682	5,626	3,438	6,008	21,045	62,138	45,799
10/12/2015	1,341	3,516	3,631	3,555	1,806	1,893	9,260	5,798	3,270	5,709	20,911	60,690	44,948

Ohio Benefits Project: Implementation Timeline



Medicaid ABD & SNAP/TANF *Implementation Approach*

- **Release 2.0 will go live in July 2016**
 - » Includes Medicaid ABD, change to 1634, dynamic Notices of Action (NOAs), case banking, and numerous interfaces such as Medicaid-related e-Verifications
- **Release 3.0 (Pilot) will begin in January 2017**
 - » Includes SNAP and TANF, Shared Services functionality, document capturing, e-Verifications and numerous new interfaces
- **Release 3.0 (Statewide) launches in July 2017**
 - » Includes statewide rollout of all 1/2017 Pilot features

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